

10 Minute Tidy Club Membership Terms & Conditions

Last updated: 25th August 2026

These Membership Terms & Conditions apply when you purchase and use membership of the 10 Minute Tidy Club.

Please read these terms before joining. By purchasing membership and ticking the box at checkout, you confirm that you have read and agree to these Membership Terms & Conditions.

1. About the 10 Minute Tidy Club

The 10 Minute Tidy Club is a monthly decluttering and organising membership designed to help you make progress around your home in manageable 10-minute sessions.

Membership currently includes:

- A new 10 Minute Tidy task each week
- Practical decluttering and organising advice via the private Facebook group
- Regular check-ins and accountability
- A monthly Q&A
- Access to the private 10 Minute Tidy Club Facebook group
- Immediate access to the 10 Minute Tidy digital guide and room checklists
- The 10 Minute Tidy cheat sheet

The membership provides general guidance, resources, group support and accountability.

It does not include individual one-to-one decluttering or organising support unless this is specifically stated.

2. Membership price and recurring payments

Membership costs **£5 per month**.

Your first £5 payment is taken when you join.

Your membership will then automatically renew each month and **£5 will be charged to your chosen payment method every month until you cancel**.

This is a recurring monthly membership and not a one-off £5 payment.

There is no minimum membership period and you can cancel at any time.

3. Automatic renewal

Your membership will continue to renew automatically each month unless you cancel it.

It is your responsibility to cancel your membership if you no longer wish to continue.

Cancelling your membership will prevent future renewal payments from being taken, subject to any payment already due or processed before cancellation.

4. Immediate access to digital content

When you join the 10 Minute Tidy Club, you will receive immediate access to digital membership resources.

By accepting these Membership Terms & Conditions at checkout, you expressly consent to the digital content being supplied immediately, before the end of the usual 14-day cancellation period, and acknowledge that once supply of the digital content begins, you lose your statutory 14-day right to cancel in relation to that digital content.

Once the digital content has been supplied following that consent and acknowledgement, you will not normally be entitled to a refund for that digital content simply because you change your mind.

Your membership also contains an ongoing service element, including Facebook group access, weekly tasks, practical advice, check-ins and Q&As. Any statutory cancellation rights applying to that service element continue to apply.

Nothing in these terms affects your statutory consumer rights.

5. Refunds

Refunds are not normally provided simply because you:

- Change your mind after accessing the digital resources
- Decide you no longer wish to participate
- Do not start the 10 Minute Tidy tasks
- Do not complete the tasks
- Do not use the resources
- Do not participate in check-ins or Q&As
- Do not join the Facebook group
- Choose not to use Facebook
- Do not like or choose not to follow the 10 Minute Tidy approach
- Do not achieve the results or progress you hoped for

Where digital content has been supplied immediately following your express consent and acknowledgement at checkout, your statutory cancellation right in relation to that digital content will be lost once supply begins.

Any statutory rights applying to the ongoing service element of the membership will continue to apply.

Nothing in this section limits your rights where the membership or digital content is faulty, materially not as described, or where you otherwise have a legal right to a refund or other remedy.

6. Joining the private Facebook group

The private Facebook group is a central part of the 10 Minute Tidy Club and is where the weekly tasks, practical advice, check-ins, Q&As and ongoing group support take place.

Purchasing membership does not automatically add you to the Facebook group.

It is **your responsibility to follow the instructions provided after purchase and request to join the private Facebook group.**

You are responsible for having access to a Facebook account that enables you to participate in the group.

If the name on your Facebook account differs from the name used to purchase the membership, I may need additional information from you to confirm your membership before approving your request.

If you experience any problem joining the Facebook group, receiving your resources or accessing something included within your membership, you are responsible for contacting me at:

Amy@decidetodeclutter.co.uk

Please contact me as soon as reasonably possible so that I have the opportunity to investigate and resolve the problem.

I cannot reasonably be expected to know that you are having difficulty accessing the membership unless you tell me.

Forgetting to request access, choosing not to join the group or failing to contact me about an access problem does not, by itself, entitle you to a refund.

7. Your responsibility for your decluttering progress

The 10 Minute Tidy Club is designed to provide ideas, structure, encouragement, practical suggestions and accountability.

Your decluttering progress remains your responsibility.

I can provide tasks, advice and suggestions, but I cannot guarantee that you will start the tasks, complete them, continue with them or achieve a particular result.

It is your responsibility to decide whether the 10 Minute Tidy approach is appropriate for you and whether you choose to act on any suggestion provided within the membership.

You are not entitled to a refund simply because you:

- Do not start decluttering
- Do not complete the suggested tasks
- Do not participate regularly
- Decide you do not like the 10 Minute Tidy method
- Choose not to follow the advice or suggestions provided
- Make less progress than you expected

No particular decluttering or organising outcome is guaranteed.

Results will vary depending on your home, circumstances, decisions and level of participation.

8. Responsibility for your belongings and decluttering decisions

You remain entirely responsible for deciding what happens to your own possessions.

The 10 Minute Tidy Club may suggest questions, methods or approaches to help you make decisions, but these are intended as general guidance.

Any final decision to keep, move, donate, sell, recycle, dispose of or otherwise remove an item from your home is yours.

Before disposing of anything, you should satisfy yourself that you no longer want or need it and that it does not have financial, practical, sentimental or other value to you.

You are particularly responsible for checking items such as:

- Money and valuables
- Jewellery
- Important documents
- Financial or legal paperwork
- Photographs and sentimental belongings
- Personal data or devices containing personal information
- Items belonging to another person
- Anything you are uncertain about

If you are unsure whether to dispose of something, you should keep it until you are comfortable making that decision.

Decide to Declutter is not responsible simply because you later regret a personal decision you made to donate, sell, recycle, dispose of or otherwise remove one of your possessions after using the membership.

Nothing in this section excludes or limits any responsibility that cannot legally be excluded or affects your statutory consumer rights.

9. Cancelling your monthly membership

You can cancel your membership **at any time**.

There is no minimum membership period and no cancellation fee.

You can cancel through your account or subscription management area where this facility is available.

If you experience difficulty cancelling, you can contact:

Amy@decidetodeclutter.co.uk

When contacting me, please use or provide the email address associated with your membership wherever possible.

Cancellation stops future recurring payments.

Unless you have a statutory right to a refund, cancelling part-way through a paid membership period does not automatically entitle you to a refund for the unused part of that month.

You will normally continue to have access to the membership until the end of the membership period you have already paid for.

Your access to the private Facebook group and other member-only areas may then be removed.

10. Failed payments

You are responsible for keeping your payment details valid and up to date.

If a monthly payment cannot be collected, I may suspend access to the membership while the payment remains outstanding.

If payment remains outstanding, your membership may be cancelled and access to the private Facebook group and other member-only content removed.

11. Facebook and third-party services

The private Facebook group is hosted on Facebook, which is owned and operated independently by Meta.

Decide to Declutter does not control Facebook and cannot guarantee that the Facebook platform will always be available without interruption, technical problems or changes.

If a significant problem with Facebook prevents me from delivering an important part of the membership, I will take reasonable steps to provide an appropriate alternative where reasonably possible.

12. Community conduct

The 10 Minute Tidy Club is intended to be a supportive and respectful community.

Members must not:

- Bully, intimidate or harass other members
- Post abusive, discriminatory, threatening or deliberately offensive content
- Spam or repeatedly promote unrelated products or services
- Share another member's posts, photographs or personal information outside the group without their permission
- Behave in a way that seriously or repeatedly disrupts the community

I reserve the right to remove inappropriate content.

Serious or repeated breaches may result in removal from the Facebook group or termination of membership.

Any termination will be handled fairly and will not affect your statutory consumer rights.

13. Personal use and intellectual property

Your membership and all membership resources are for your own personal and household use only.

Unless otherwise stated, the guides, checklists, downloads, videos, graphics, written content, weekly tasks and other materials supplied through the 10 Minute Tidy Club remain the intellectual property of Decide to Declutter.

You must not, without prior written permission:

- Copy or reproduce membership resources for other people
- Share member-only downloads or resources with others outside your household

- Upload member-only materials to another website, group or platform
- Sell or commercially distribute membership materials
- Share your membership access with another person
- Record or redistribute member-only Q&As, videos or other content

Membership cannot be transferred to another person.

14. Nature of the advice

Information provided through the 10 Minute Tidy Club is general decluttering and organising guidance.

It is not intended to replace professional legal, financial, medical, mental health, safety or other specialist advice.

You remain responsible for deciding whether any suggestion is appropriate for your own circumstances.

15. Changes to the membership

I may occasionally make reasonable changes to the format, timetable or delivery of the 10 Minute Tidy Club.

For example, the timing or format of a weekly task, check-in or monthly Q&A may occasionally change.

I will not use this provision to substantially remove the core benefits of the membership without good reason.

If I make a significant change that materially affects what members receive, I will provide reasonable notice wherever possible.

16. Changes to the price

The current membership price is **£5 per month**.

If the monthly membership price changes in the future, existing members will be given reasonable advance notice before the new price applies to them.

You will have the opportunity to cancel before a higher price is charged.

Changes will not be applied retrospectively to payments already taken.

17. Ending the 10 Minute Tidy Club

I reserve the right to stop offering the 10 Minute Tidy Club.

If the membership is closed, I will give members reasonable notice wherever possible and future recurring payments will be stopped.

If you have already paid for membership services that I am unable to provide, any refund or other remedy due will be provided in accordance with your statutory rights.

18. Liability and statutory rights

Nothing in these terms excludes or restricts liability where it would be unlawful to do so.

Nothing in these terms affects your statutory rights as a consumer.

The 10 Minute Tidy Club will be provided with the reasonable care and skill required by law and will be provided substantially as described at the point you purchase it.

I am not responsible for losses that could not reasonably have been foreseen when you entered into the membership.

The membership is intended for personal and domestic use and I am not responsible for business or commercial losses arising from its use.

19. Privacy

Your personal information will be handled in accordance with the Decide to Declutter Privacy Policy.

Information you voluntarily post in the private Facebook group may be visible to other members of that group.

Please do not share information within the group that you do not wish other members to see.

20. Problems and complaints

If you have a problem with your membership, please contact me so that I have an opportunity to investigate and resolve it.

Email: Amy@decidetodeclutter.co.uk

Please provide the name and email address used when purchasing your membership where possible.

21. Changes to these terms

These Membership Terms & Conditions may occasionally be updated, for example to reflect changes to the membership, the way it is delivered or applicable law.

Any changes will be fair and reasonable.

Where a change materially affects an existing member's rights or obligations, reasonable notice will be provided where required.

22. Governing law

These terms are governed by the laws of England and Wales.

If you live elsewhere in the UK, you will continue to benefit from any mandatory consumer protections that apply to you where you live.

If any part of these terms is found to be unlawful or unenforceable, the remaining terms will continue to apply.

23. Your agreement

By purchasing membership of the 10 Minute Tidy Club and ticking the relevant box at checkout, you confirm that you have read and agree to these Membership Terms & Conditions.

The 10 Minute Tidy Club is provided by **Decide to Declutter, operated by Amy Goodwin** Website: decidetodeclutter.co.uk

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